WHAT IS CLAIMED IS:

| 1 | 1. A system for restricting telephone calls that originate from a |
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| 2 | facility, the system comprising: |
| 3 | at least one facility resident telephone configured to originate and |
| 4 | present a call signal; |
| 5 | a switching office; and |
| 6 | a destination telephone, wherein the at least one facility resident |
| 7 | telephone, the switching office, and the destination telephone are electrically serially |
| 8 | coupled such that a call signal originating at the at least one facility resident |
| 9 | telephone is routed to the destination telephone via the switching office, and wherein |
| 10 | the switching office disables at least one custom calling feature corresponding to the |
| 11 | call signal upon determining the call signal as originating from the at least one |
| 12 | facility resident telephone. |
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| 1 | 2. The system of claim 1 wherein the at least one custom calling |
| 2 | feature is three way calling. |
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| 1 | 3. The system of claim 1 wherein the at least one custom calling |
| 2 | feature is call forwarding |
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| 1 | 4. The system of claim 1 wherein the at least one custom calling |
| 2 | feature is disabled only for the duration of the call signal. |
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| 1 | 5. The system of claim 1 wherein the at least one custom calling |
| 2 | feature is disabled via a telephony protocol. |
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| 1 | 6. The system of claim 5 wherein the telephony protocol is |
| 2 | Signal System 7 (SS7) telephony protocol. |
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| 1 | 7. The system of claim 1 wherein the at least one custom calling |
| 2 | feature is disabled in response to a first control signal that is generated upon |

- determining the call signal as originating from the at least one facility resident telephone.
 - 8. The system of claim 7 further comprising an end office that is electrically serially coupled between the switching office and the destination telephone, wherein switching office generates the first control signal and presents the first control signal to the end office, and the end office disables the at least one custom calling feature.
 - 9. The system of claim 8 further comprising a facility call processor electrically serially coupled between the at least one facility resident telephone and the switching office, wherein the facility call processor generates a second control signal in response to the origination of the call signal, and the first control signal is sent from the switching office in response to the second control signal.
 - 10. The system of claim 1 wherein the switching office includes a look up table (LUT) containing a database of telephone numbers that correspond to the telephone numbers of the at least one facility resident telephone, and the at least one custom calling feature is disabled in response to a match between the telephone numbers in the database and a received telephone call having a telephone number that corresponds to the at least one facility resident telephone.
- 1 11. The system of claim 1 wherein the facility is at least one of a jail, a prison, a drug rehabilitation center, and a mental hospital, and the facility resident is at least one of a inmate, a prisoner, and a patient.
 - 12. A method for restricting telephone calls that originate from a facility, the method comprising:

routing a call signal from at least one facility resident telephone configured to originate and present the call signal through a switching office to a destination telephone, wherein the at least one facility resident telephone, the switching office, and the destination telephone are electrically serially coupled; and

| disabling at least one custom calling feature corresponding to the call |
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| disabling at least one custom carried as originating from the at least one facility |
| disabling at least one custom calling leature costs of the disabling at least one custom calling leature costs of the disabling at least one facility signal upon determining the call signal as originating from the at least one facility |
| 9 resident telephone. |
| y resident i |
| 13. The method of claim 12 wherein the at least one custom |
| 1 Sectors is three way calling. |
| 2 calling feature is three sizes. |
| 14. The method of claim 12 wherein the at least one custom |
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| 2 calling feature is call forwarding |
| The method of claim 12 wherein the at least one custom |
| 1 15. The method of class 2 calling feature is disabled only for the duration of the call signal. |
| 2 calling feature is disabled only for the durants |
| 16. The method of claim 12 wherein the at least one custom |
| 1 16. The method of claim 12 and |
| 2 calling feature is disabled via a telephony process |
| The method of claim 16 wherein the telephony protocol is |
| 17. The method of claim 16 wherein the series |
| 1 2 Signal System 7 (SS7) telephony protocol. |
| 2 Signal System 7 (557) |
| The method of claim 12 wherein the at least one custom |
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| calling feature is disabled in response to a first control signal as calling feature is disabled in response to a first control signal as determining the call signal as originating from the at least one facility resident |
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| 4 telephone. |
| The method of claim 18 further comprising electrically serially |
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| 2 coupling an end office between the switch 2 |
| coupling an end office between the switching office and the switching office generates the first control signal and presents the first wherein switching office generates the first control signal and presents the first control signal to the end office, and the end office disables the at least one custom control signal to the end office, and the end office disables the at least one custom |
| 4 control signal to the end office, and the end office |
| 5 calling feature. |
| to surther comprising electrically serially |
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| 2 coupling a facility call processor between the at least one task of account to the facility call processor generates a second |
| coupling a facility call processor between the at least one laterage and the switching office, wherein the facility call processor generates a second |
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- 4 control signal in response to the origination of the call signal, and the first control signal is sent from the switching office in response to the second control signal.
- The method of claim 12 wherein the switching office includes a look up table (LUT) containing a database of telephone numbers that correspond to the telephone numbers of the at least one facility resident telephone, and the first control signal is sent from the originating central office in response to a match between the telephone numbers in the database and a received telephone call having a telephone number that corresponds to the at least one facility resident telephone.
 - 22. The method of claim 12 wherein the facility is at least one of a jail, a prison, a drug rehabilitation center, and a mental hospital, and the facility resident is at least one of a inmate, a prisoner, and a patient.
- 1 23. A system for restricting telephone calls that originate from a 2 facility, the system comprising:
- at least one facility resident telephone configured to originate and present a call signal;
- 5 a facility resident call processor;
- 6 an originating central office;
- 7 a destination central office; and

a destination telephone, wherein the at least one facility resident telephone, the call processor, the originating central office, the destination office, and the destination telephone are electrically serially coupled such that the call signal that originates at the facility resident telephone is routed to the destination telephone, and a first control signal is sent from the originating central office to the destination central office when the call signal is presented, and wherein the first control signal disables at least one custom calling feature corresponding to the call signal, the at least one custom calling feature is at least one of three way calling and call forwarding, the at least one custom calling feature is disabled only for the duration of the call signal, the at least one custom calling feature is disabled via a Signal System 7 (SS7) telephony protocol, the facility resident call processor generates a second control signal in response to the origination of the call signal, and the first

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control signal is sent from the originating central office in response to the second control signal.

1 24. A system for restricting telephone calls that originate from a 2 facility, the system comprising:
3 at least one facility resident telephone configured to originate and 4 present a call signal;

a facility resident call processor;

an originating central office;

a destination central office; and

a destination telephone, wherein the at least one facility resident telephone, the call processor, the originating central office, the destination office, and the destination telephone are electrically serially coupled such that the call signal that originates at the facility resident telephone is routed to the destination telephone, and a first control signal is sent from the originating central office to the destination central office when the call signal is presented, and wherein the first control signal disables at least one custom calling feature corresponding to the call signal, the at least one custom calling feature is at least one of three way calling and call forwarding, the at least one custom calling feature is disabled only for the duration of the call signal, the at least one custom calling feature is disabled via a Signal System 7 (SS7) telephony protocol, the originating central office includes a look up table (LUT) containing a database of telephone numbers that correspond to the telephone numbers of the at least one facility resident telephone, and the first control signal is sent from the originating central office in response to a match between the telephone numbers in the database and a received telephone call having a telephone number that corresponds to the at least one facility resident telephone.